

Legal Notices and Policies

Ordering Product

We accept orders by phone, fax, email, or postal mail. Our goal is to ship your purchase to you within 48 hours of receipt of your order and payment processing. Payment in full, including shipping must be received before your order will be shipped.

We do not accept orders for COD.

We do not accept Purchase Orders.

We do not ship outside of the United States.

Payment

We accept MasterCard, Visa, checks and money orders.

Please note: *You should never send credit card information, or personal information such as your social security number to anyone using email. You may include this information via United States Postal Mail, or you may give this information over the phone if you initiate the call. Never give your information to anyone if you are unsure of who this person is.*

Sales Tax

If your order is to be shipped within the state of Kentucky, 6% state sales tax must be added.

Returning Merchandise

When you receive your order, our contact information will be displayed in the paperwork. Please keep this paperwork in the event you need to arrange for returns. The product must be returned to us in order to receive a refund or an exchange. If your order is defective or damaged, you must notify us within 14 days of receiving your order.

Damaged Merchandise: If you receive a shipment with apparent shipping damage, please refuse the delivery. If you have already accepted delivery and

then discover the shipping damage, please call or email us immediately for instructions on how to return the damaged merchandise. You must save all packaging material from the order. This is necessary for us to file a claim with the shipper. Failure to do this may result in you not receiving credit for the return. Damaged merchandise will be replaced with like product upon our receiving the damaged product from you.

Returns: In the unlikely event that you do not wish to keep the product once you receive it, you will have 7 days to return it for a refund. You will be charged a 20% restocking fee. This will be deducted from your refund. The shipping and handling fees applied to your order will not be refunded.

Order Changes

Once you have placed an order, you may have questions or you may need to make adjustments to the order. The best way to accomplish this will be to contact us via email. Please understand that we begin processing your order as soon as it is placed. We will do our best to accommodate you with any changes whenever possible. Concerns and questions should be directed to us at sales@gosportsquares.com

Parental Verification of Orders

Customers under the age of 18 must have a parent or legal guardian present to verify any order placed by phone before an order will be processed.

Limits of Responsibility

We accept no responsibility for user-initiated damage to our product.

Price and/or Description Change

All prices, pictures and descriptions on this site are subject to change at our discretion without notification. We maintain no responsibility for inadvertent errors. Please contact us within 30 days regarding price discrepancies. When you place an order, you agree to the price and terms indicated on our site. Price differences on prior or future orders on our site, or in any store, Whether owned and operated by us or another retailer, are not refundable.

Indemnification

You agree to indemnify, defend, and hold harmless Total Athletic Concepts, its owner, employees, consultants, agents, and affiliates from any and all claims, liability, product liability, damages, and/or costs (including but not limited to attorneys' fees) arising from your use of our shopping cart service, website, or any other service provided by Total Athletic Concepts.

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